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For Immediate Release

**INNOVATIVE QUALITY PRODUCTS & SYSTEMS, INC.'S, ROBIN DUDASH
HAS HER EXPERTISE RECOGNIZED BY HAVING HER ARTICLE PUBLISHED
BY ELSEVIER BUTTERWORTH-HEINEMANN, OXFORD, ENGLAND**

Pittsburgh, PA -- June 14, 2004 -- Innovative Quality Products & Systems, Inc.'s Robin Dudash, President, has her expertise in Software Project Management recognized by having one of her articles published by Elsevier Butterworth-Heinemann, of Oxford England, in a book titled "Managing Stackholders in Software Projects." Her article entitled "Software Stakeholder Management: its not all what its coded up to be," will be credited to her fully when this book is released for sale in November 2004. Robin Dudash is a Senior Member of ASQ and certified as a CQManager, CQA, CQE, CRE, CSQE, QS-LA and QS-9000 certifications.

Robin also has 19 years of experience in all levels of computing from business mainframes, client server, to real-time process control platforms. She holds degrees in Computer Science and Applied Mathematics and an MBA from the University of Pittsburgh, PA. Through her successful project management, she has led major capital expenditures budgeting in excess of \$2 million. Some of these projects were fully automated control systems and contracted to attain 99.9% system reliability.

Innovative Quality Products and Systems, Inc. offers an on-line CSQE course which can be taken in its entirety at www.iqps.net and is \$495 per person. A free practice exam is also available on this web site to evaluate your own current knowledge-base. This company also performs consulting for ISO/TS/TE-9000/SQE quality system development, training services, internal quality auditing and gap analysis. For further information or to sign up for a class, contact Robin Dudash at 724-789-7424 or send an e-mail to iqps@aol.com.